# **Customer Feedback**

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Thank you for your purchase and for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Please complete and return so that we can continue to strive to continually improve our products and services for you.

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** |  | **Date** |  |
| **Contact Details** |  |
| **Parts Purchased** |  |
| **Would you like to hear back from us in relation to your feedback?** | Y / N (If yes, please indicate your preferred method) |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Excellent** | **Good** | **Average** | **Poor** | **N/A** |
| **Overall Product Quality**For the product/s you purchased from HSP Ute Lids, how would you rate the overall product quality |  |  |  |  |  |
| **Value for Money**For the products you purchased from HSP Ute Lids, how would you rate the value for the price |  |  |  |  |  |
| **Sales and Orders**How was your ordering and purchasing experience? |  |  |  |  |  |
| **After Sales Service**How would you rate the after purchase service (warranty, repair, customer service etc) |  |  |  |  |  |
| **Customer Service**How would you rate our overall customer service and communication with regards to your specific order |  |  |  |  |  |
| **Additional comments or suggestions** |
| Do you have any comments or suggestions that would help us improve our quality of services and products? |
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We appreciate and value your feedback. Please send this feedback form to max@hsputelids.com

Directors

HSP Ute Lids